



27 February 2014

To All Our Valued Customers,

Dear Sirs / Madams,

Adjustment In Handling Fees

First of all, thank you for entrusting your express and logistics service requirements with GDEX.

Kindly be informed that we will be revising our handling fees for year 2014 and the purpose of the increase in fees is to offset the effects of inflation, which we have experienced an escalation in our operating costs for our business activities over the past six months. In addition, we have also invested significantly in building additional capacities and infrastructure, and further enhance our network to provide better services to our customer.

With the adjustment in our handling fees will enable us to continuously upgrade our facilities to meet your expectations. We firmly believe that the prices for our services will remain competitive as we provide a sustainable value proposition for our customers.

As such, please be informed that effective 27 March 2014, our Handling Fee will be adjusted from the current 15% to 20%. However, the Security and Fuel Surcharge of 15% will remain unchanged.

If you have any queries or require further information on the above, kindly contact our Customer Service Officer at your nearest GDEX station or call our National Customer Service Help Desk at 03-77876677 or visit our website www.gdexpress.com.

We assure you that we will continue to improve our service to you. Your kind understanding and continued support of GDEX is greatly appreciated.

Yours faithfully,
GD EXPRESS SDN BHD

TEONG TECK LEAN
Managing Director /
Group Chief Executive Officer