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16 July 2020

Dear Valued Customer

Re: REMOVAL OF ADDITIONAL SURCHARGE FOR SHIPMENTS (PARCEL ONLY) FROM PENINSULAR TO EAST MALAYSIA

Reference is made to our letter dated 13 April 2020.

We are glad to inform that the air linehaul connectivity between Peninsular and East Malaysia has improved lately due to the relaxation of COVID-19 Movement Control Order. As a result of this, the cost of outbound freight delivery to East Malaysia has normalised and therefore we wish to share the cost saving with our valued customers.

As a gesture of appreciation for your continued support during this challenging period, we are pleased to announce the removal of additional surcharge of RM2.00/kg for parcels from Peninsular to East Malaysia effective **1**<sup>st</sup> **August 2020.** The existing surcharge such as Fuel and Security Handling Fees as well as Government Tax will remain unchanged.

Once again, we truly value our business relationship and look forward to serving you better.

Thank you.

The Management GD Express Sdn. Bhd.



